

# Payroll Expert

Job ID  
REQ-10005729  
Mai 29, 2024  
Malaysia

## Summary

-To support the development of P&O processes, principles, and guidelines for a small client group, as well as coordinate data analysis and evaluation, in support of the implementation and/or maintenance of processes / services / continuous improvement in scope.

## About the Role

### Major accountabilities:

- Support the team in the operational conversion of P&O strategic objectives.
- Provide support and specific advice in the implementation of processes and standards for all P&O Services aspects (e.g. services, processes, continuous improvement) and provide consultation and assistance on problems and requests to customers/users through consulting and training -Support the identification and planning of services P&O Services will provide.
- Handle standard service requests, answer questions, resolve problems if possible or support problem resolution by close collaboration with next level support and/or guides -Perform user administration tasks (e.g. access management).
- Track service requests and fixes – analyze error messages and questions -Support periodic cost and efficiency analyses to support productivity objectives -Support personnel cost budgeting process and control.
- Support evaluation of the services / processes / continuous improvement in scope.
- Contribute to P&O Services projects at country or BU level

### Key performance indicators:

- P&O Services delivered on time with the right level of quality

### Minimum Requirements:

- University level degree and equivalent experience in Finance, Business or any related field.
- Proficient in English - both written and spoken, excellent interpersonal skills.
- At least 3 years of experience in leading payroll data and ideally gained within a healthcare / pharmaceutical/shared services environment
- Optimizing Customer value by co-creating and developing compelling customer focused solutions

### Work Experience:

- Operations Management and Execution.

- Handling and supporting Malaysia statutory submission

**Skills:**

- Curiosity.
- Data Privacy.
- Employee Experience.
- Employee Onboarding.
- Hr Operations (Hr Ops)
- Human Resources Management.
- Identity And Access Management (Iam).
- Payroll.

**Languages :**

- English.

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

**Join our Novartis Network:** Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up:

<https://talentnetwork.novartis.com/network>

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Division

People & Organization

Business Unit

CTS

Standort

Malaysia

Site

Selangor

Company / Legal Entity

MY01 (FCRS = MY001) Novartis Corporation (Malaysia) Sdn. Bhd. (19710100054)

Functional Area

Humanressourcen

Job Type

Full time

Employment Type

Regular

Shift Work

No

[Apply to Job](#)

**Join our Novartis Network:** Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up:

<https://talentnetwork.novartis.com/network>

## **EEO Statement :**

Learn about our business, strategy and performance in 2023, and how we create sustainable value for stakeholders and society.Learn about our business, strategy and performance in 2023, and how we create sustainable value for stakeholders and society.Learn about our business, strategy and performance in 2023, and how we create sustainable value for stakeholders and society.Learn about our business, strategy and performance in 2023, and how we create sustainable value for stakeholders and society.

Learn about our business, strategy and performance in 2023, and how we create sustainable value for stakeholders and society.Learn about our business, strategy and performance in 2023, and how we create sustainable value for stakeholders and society.Learn about our business, strategy and performance in 2023, and how we create sustainable value for stakeholders and society.Learn about our business, strategy and performance in 2023, and how we create sustainable value for stakeholders and society.

Learn about our business, strategy and performance in 2023, and how we create sustainable value for stakeholders and society.Learn about our business, strategy and performance in 2023, and how we create sustainable value for stakeholders and society.Learn about our business, strategy and performance in 2023, and how we create sustainable value for stakeholders and society.Learn about our business, strategy and performance in 2023, and how we create sustainable value for stakeholders and society.

Job ID  
REQ-10005729

## Payroll Expert

[Apply to Job](#)

---

**Source URL:** <https://qa1.novartis.de/careers/career-search/job/details/req-10005729-payroll-expert>

### List of links present in page

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://talentnetwork.novartis.com/network>
3. [https://novartis.wd3.myworkdayjobs.com/en-US/Novartis\\_Careers/job/Selangor/Payroll-Expert\\_REQ-10005729](https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Selangor/Payroll-Expert_REQ-10005729)
4. <https://talentnetwork.novartis.com/network>
5. [https://novartis.wd3.myworkdayjobs.com/en-US/Novartis\\_Careers/job/Selangor/Payroll-Expert\\_REQ-10005729](https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Selangor/Payroll-Expert_REQ-10005729)