

# Business Analyst

Job ID  
REQ-10010844  
Juni 17, 2024  
Mexiko

## Summary

-Contribute to challenge and improve local/simple business processes, products, services, and software through data analysis. -Engage with business representatives and support the appropriate DDIT teams and Functions to develop business requirements and deliver data driven recommendations to improve efficiency and add value.

## About the Role

### Major accountabilities:

- Contribute to create -consistency and traceability between user requirements, functional specifications, and testing and validation.
- Support validation and testing as appropriate and ensure adherence to Security and Compliance policies and procedures within Service Delivery scope.
- Support with internal IT systems and documentation requirements, standards (including quality management and IT security), regulatory environments / requirements (if applicable), TT Service Portfolio and with industry best practices in leveraging technologies for the business and taking advantage of reusable products, solutions and services wherever applicable.
- Additional specification required for testing.

### Key performance indicators:

- Feedback on dedicated phases for Project execution (quality, time) -Degree of customization vs configuration of COTS solutions.
- Process efficiency (specific scope) -Steady/Uninterrupted process flow (specific scope) -Completeness and accuracy of Business Process Model (BPM) -local or non-complex processes -Business process documentation up to date (specific scope)

### Minimum Requirements:

#### Work Experience:

- Leveraging digital technology / big data.
- Influencing without authority.
- Relationship Management.
- Interactions with senior management.
- Multi-national global experience.
- Working experience within the pharmaceutical industry.
- Collaborating across boundaries.

- Experience working in Medical Information technology

**Skills:**

- Analytical Thinking.
- Communication Skills.
- Requirements Analysis.
- Requirements Gathering.

**Languages :**

- English.

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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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Operations

Business Unit

CTS

Standort

Mexiko

Site

INSURGENTES

Company / Legal Entity

MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

Job Type

Full time

Employment Type

Regular

Shift Work

No

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