

# Associate Dir. Platform Services - Messaging

Job ID  
REQ-10008103  
Jul 17, 2024  
Czech Republic

## Summary

Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

The purpose of this role is to define and execute technology delivery strategy for messaging platforms and processes for business domain/function(s) in scope, including Exchange, messaging backbone and fax services.

## About the Role

### Your key responsibilities:

- Support M&A activities with respect to the strategy and execution of mail and calendar migrations between organization.
- Partner with senior business stakeholders and DDIT Strategic Business Partners for demand analysis solution proposal/evaluation and funding estimates.
- Partner with relevant Technology Service/Solutions Delivery teams to ensure that the product and platform strategy balance the sophisticated needs of Key Markets need for reuse across other priority markets and cost while effectively scale at speed to remaining midsize/small markets.
- Ensure on time within budget compliant secure and quality delivery of portfolio. jointly deliver business value.
- Proactively engage with Technology and Platform partner to jointly strive for innovation and engage in Design Partnerships.
- Ensure services solutions platforms products are fit for purpose, meet all security, compliance, and privacy requirements, and achieve the desired business value and impact.
- Run efficient DevSecOps for platforms products or systems ensuring availability and optimal performance. Ensure enterprise grade and state of the art Solution Design and Architecture with maximizing reusability, configurability and scalability.
- Track report and deliver against agreed success factors and KPIs for various stakeholders in DIT and business. Follow industry trends and emerging practices to drive agility speed efficiency and effectiveness.
- Ensure the overall user experience is taken into account when designing deploying new solutions and services. Ensure adherence to Security and Compliance policies and procedures as well as with other Novartis guidelines and standards.
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- Define and evolve SI Partner Strategy and effectively manage and govern engagements to

Commitment to Diversity & Inclusion: :

*We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.*

**What you'll bring to the role:**

- Hands-on experience with Proofpoint Messaging Gateway and Proofpoint tools.
- An understanding of email migration techniques when M&A's are taking place.
- A solid foundation of Messaging technologies e.g. SPF. Dkim and Dmarc.
- Ability to work and lead (a cross-functional team) in a matrix environment and project management skills
- Proficient English

**Why Novartis?**

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

**You'll receive:**

Monthly pension contribution matching your individual contribution up to 3% of your gross monthly base salary; Risk Life Insurance (full cost covered by Novartis); 5-week holiday per year; (1 week above the Labour Law requirement) ; 4 paid sick days within one calendar year in case of absence due to sickness without a medical sickness report; Cafeteria employee benefit program – choice of benefits from Benefit Plus Cafeteria in the amount of 12,500 CZK per year; Meal vouchers in amount of 105 CZK for each working day (full tax covered by company); Car Allowance; MultiSport Card. Find out more about Novartis Business Services: <https://www.novartis.cz/>

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**Accessibility and accommodation:**

Novartis is committed to working with and providing reasonable accommodation to all individuals. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to receive more detailed information about the essential functions of a position, please send an e-mail to and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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Hyderabad (Office), India  
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