

# Assoc Director QA Engineer Lead(Salesforce)

Job ID  
REQ-10008957  
Jun 10, 2024  
India

## Summary

Location: Hyderabad.

As a key member of the Product Enablement team within Customer Engagement Platforms, this role will be accountable for the design, standardisation, scaling and governance of all test related activities across our portfolio. You will play a key role in ensuring our products get to patients in an efficient manner with the highest quality with the appropriate risk.

## About the Role

### Your responsibilities include but are not limited to

- Understand in detail our testing ways of working including IT System Lifecycle and IT System Testing SOP's
- Understand in detail our testing tools (Tosca, Proton, Saucelabs, Percy etc) and workflows to successfully enable testing teams across the portfolio
- Act as a SPOC for all CEP partners, internal and external regarding same SOP's and tools above
- Guide all test leads in the development of standard test strategies and plans
- Govern the standard execution of each test phase (unit, system, integration, functional, regression, acceptance etc.) per product/project/program
- Continuously review and improve all test related practices within CEP and broader teams such as Test Factory and scale accordingly
- Ensure all test related work are created in a timely manner, in the correct format (e.g confluence) to quality in line with strategy and approach
- Engage all test management customers ensuring ongoing alignment to strategy and execution standards
- Collaborate with peers globally in scaling test teams, processes and standards
- Maintain alignment with CoE management in terms of strategy, process and tooling

### Minimum Requirements

- Degree or equivalent experience in business/technical domains
- Test related certification in ISTQB would be beneficial
- solid understanding of GAMP, CSV, CSA approaches
- > 10 years of relevant professional IT experience in the related functional area
- Proven experience in Salesforce/Mulesoft/AWS
- Previous experience in Pharma/Life Sciences
- Knowledge of agile based test approaches including "shift left"
- Senior customer management

Why consider Novartis?

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us!

Learn more here:

<https://www.novartis.com/about/strategy/people-and-culture>

Commitment to Diversity and Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

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Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Job Type

Full time

Employment Type

Regular

Shift Work

No

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[diversityandincl.india@novartis.com](mailto:diversityandincl.india@novartis.com) and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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