

# Senior Medical Information Manager I

Job ID REQ-10009772 Jul 08, 2024 Mexico

## **Summary**

Responsible for delivering a highly complex Medical Information (MI) activities, and for providing functional and therapeutic area/brand expertise to support responses to raised medical enquiries.

#### **About the Role**

# **Key Responsibilities:**

- Write (or review) sophisticated MI services which require the experience and expertise of a Senior MI Manager. This can include services with a mixed model, working alongside the MI Manager
- Provide timely and quality responses to medical enquiries. Ensure adherence to KPIs with regard to timeliness, and meet the minimum criteria in quality reviews conducted by management
- Write and review MI deliverables to ensure they meet quality requirements scientifically balanced and evidence-based, adhere to topic/key messages, language and grammar are accurate, regulatory/safety/legal aspects are considered
- Provide input into MI Service processes and standards to ensure efficiency and productivity
- Contribute to the generation of reports for stakeholder on enquiry metrics and insights from countries and regions

#### Main Requirements:

- Healthcare degree or degree in a healthcare-related field. Desirable: advanced degree (PhD, PharmD,
  MD) in life science/healthcare
- Proficient English (oral and written).
- Minimum 2 years' experience in Medical Information/Communications in the Pharmaceutical Industry (or related Medical Affairs role)
- Experience with Novartis therapeutic areas
- Knowledge and application of good practices in medical enquiry management and writing for medical information
- Knowledge of information resources and the efficient use of them
- Proven understanding of medical concepts and the implications on a broader scale in the industry (regulatory, PV, legal, commercial, drug development, etc.)
- Strong client focus. Strong cross-functional skills and proven experience in collaboration with other departments/groups. Excellent interpersonal communication and presentations skills
- Ability to handle work output within given timelines

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a

community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <a href="https://www.novartis.com/about/strategy/people-and-culture">https://www.novartis.com/about/strategy/people-and-culture</a>

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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Division

Operations

**Business Unit** 

**CTS** 

Location

Mexico

Site

**INSURGENTES** 

Company / Legal Entity

MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

**Functional Area** 

Research & Development

Job Type

Full time

**Employment Type** 

Regular

Shift Work

No

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#### **EEO Statement:**

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