

# Business Analyst

Job ID  
REQ-10010844  
Jun 17, 2024  
Mexico

## Summary

-Contribute to challenge and improve local/simple business processes, products, services, and software through data analysis. -Engage with business representatives and support the appropriate DDIT teams and Functions to develop business requirements and deliver data driven recommendations to improve efficiency and add value.

## About the Role

### Major accountabilities:

- Contribute to create -consistency and traceability between user requirements, functional specifications, and testing and validation.
- Support validation and testing as appropriate and ensure adherence to Security and Compliance policies and procedures within Service Delivery scope.
- Support with internal IT systems and documentation requirements, standards (including quality management and IT security), regulatory environments / requirements (if applicable), TT Service Portfolio and with industry best practices in leveraging technologies for the business and taking advantage of reusable products, solutions and services wherever applicable.
- Additional specification required for testing.

### Key performance indicators:

- Feedback on dedicated phases for Project execution (quality, time) -Degree of customization vs configuration of COTS solutions.
- Process efficiency (specific scope) -Steady/Uninterrupted process flow (specific scope) -Completeness and accuracy of Business Process Model (BPM) -local or non-complex processes -Business process documentation up to date (specific scope)

### Minimum Requirements:

#### Work Experience:

- Leveraging digital technology / big data.
- Influencing without authority.
- Relationship Management.
- Interactions with senior management.
- Multi-national global experience.
- Working experience within the pharmaceutical industry.
- Collaborating across boundaries.

- Experience working in Medical Information technology

**Skills:**

- Analytical Thinking.
- Communication Skills.
- Requirements Analysis.
- Requirements Gathering.

**Languages :**

- English.

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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Division

Operations

Business Unit

CTS

Location

Mexico

Site

INSURGENTES

Company / Legal Entity

MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

Job Type

Full time

Employment Type

Regular

Shift Work

No

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