

# Life Cycle Manager - ESO

Job ID  
REQ-10014463  
Jul 24, 2024  
India

## Summary

Cross-functional leaders of Supplier Relationship Teams (SRTs), who manage overall performance of the suppliers and SRTs, including Quality issues. Manages complex Sourcing project, including definition and identification of Strategic Preferred Suppliers for Novartis.

## About the Role

### Life Cycle Manager – ESO

**Location** - Hyderabad

### About the Role:

Cross-functional leaders of Supplier Relationship Teams (SRTs), who manage overall performance of the suppliers and SRTs, including Quality issues. Manages complex Sourcing project, including definition and identification of Strategic Preferred Suppliers for Novartis.

### Key Responsibilities:

- Lead Supplier Relationship Team based on technologies, comprised of quality, supply chain, sourcing, technical functions inc. validation, GMP, HSE to ensure Novartis standards are met.
- Organize business review meetings, where key stakeholders and technical experts meet to discuss joint opportunities, potential roadblocks to collaboration, activities and resources required, and share strategies and relevant market trends.
- Implement and drive projects to improve supplier performance, manage performance of the suppliers and SRT's, set targets for the suppliers KPI dashboards, set goals for SRT members with functional heads, review KPIs with suppliers and internal teams and serve as primary point of escalation for issues /KPIs.
- Communicate changes and issues with suppliers.

### Essential Requirements:

- 5 year strategic plans for accounts, create and follow Project and account plans (capacity, saving, changes) and set resource plans and budgets for the SRT.
- Provide technical expertise in area of responsibility, coordinate across functions and leadership teams and assure the SRT has one voice to third parties.
- Reporting of technical complaints / adverse events / special case scenarios related to Novartis products within 24 hours of receipt
- Good communication, presentation and interpersonal skills.

## Desirable Requirements:

- Bachelor's degree in pharmacy, Pharmaceutical Technology, Chemical Engineering, Biomedical engineering, Biotechnology, Chemistry, or equivalent science streams. Desirable MSc/MS. or equivalent experience.

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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Division

Operations

Business Unit

Innovative Medicines

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Technical Operations

Job Type

Full time

Employment Type

Regular

Shift Work

No

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